Customer Services Engineer

The role has a variety of tasks, with the focus being customer migrations into private and public cloud solutions.

Customer service is vital to us, and your soft skills will be just as important as your hard technical skills. We are looking for someone that has a good grasp of networking and speaks fluent Linux and Microsoft. It would also be advantageous to have experience with VoIP and Mikrotik technologies.

Professional development is important to us as is provided by way of external courses and CBT. It would be an expectation, where required your skills are kept up to date and improved.

we are offering an opportunity to make this position your own with the chance to get in at the ground level of transformative changes that are projected over the next 18 months within our business.

Impeccable communication (written and oral) and timekeeping skills are essential for this role. People and team player skills also rank highly on our list of requirements and, in many cases, could outweigh technical ability.

As a company, all our employees exercise a high level of honesty and integrity both internally and with customers. This is non-negotiable and a core of the values that we hold ourselves to. When we work, we work hard, we also know how to laugh and have fun with a flat and open management style with NO office politics.

We offer an air-conditioned, out of the central city environment. We are an engineering lead organisation with importance placed on good solutions rather than the mighty dollar.

A car will be required for this position, and you will be reimbursed for any mileage out of the CBD. Salary will be based on the applicant and what skills and customer service you have to offer.

Standard hours for this role are M-F, 8 am to 4:30 but have some flexibility and are happy to exercise a give and take when required.

Apply by emailing your CV and cover letter to: alan.scott@logicalsolutions.co.nz

Please do NOT ring our offices about these positions.